

Shelter Provider Network

10/11/2006 Minutes

Attendees:

Nancy Noel, Charlotte Pizzo, InnVision; Ilana Mabel, Family Supportive Housing; Naomi Nakano-Matsumoto, Jacquely Carey, Nadine Hutchinson, Joseph Estrada, Cupertino Community Services (CCS); Michelle Ogburn, Community Technology Alliance; Lynn Morrison, Bill Wilson Center; Nita, San Jose State University, intern at CCS; Alison Dougherty, Santa Clara Adult Education (SCAE); Christina Castillo, Chelo Lund, Catholic Charities; Neelam Sharma, Cupertino Community Center; Debbie Silva, Department of Alcohol and Drug Services (D.A.D.S., Norma Orozco, Silicon Valley Independent Living Center (SVILC)

Announcements:

InnVision Opportunity Center – 88 units permanent housing. Urban Ministry Drop-in Center is now located at the center. Computer center, meals, kitchen,

Family Supportive Housing – Shelter Case Manager that was on maternity leave is now back. High turnover rate at the shelter. Some openings. Need volunteer coordinator and shelter worker, graveyard.

Community Technology Alliance – There is an opening for a Data Warehousing expert.

Bill Wilson Center – Opening in Parenting Transitional Housing. Possibly buying property in Santa Clara for permanent housing for youth transitioning from transitional housing or emancipating from foster care. May also serve as housing for BWC staff. They would then provide mentoring support to youth. One possible property has 28 units. Some may be converted to community rooms. Funding is from the City of Santa Clara.

SCAE – Record number of students. GED, specifically Algebra. Attendance is not sterling, but not bad. Having so many working on educational topics is refreshing.

CCS – Transitional housing and rotating shelter are both full

InnVision Commercial Street Inn, Villa, Montgomery Street and Julian Street Inn – Transitional and emergency shelter is now full but clients are difficult. Had a retreat last week to discuss strategies to work with difficult clients. High level of mental illness. Two openings at the Villa for singles in the next two weeks. Need minimum of \$800 income, at least half from earned income.

Catholic Charities – New program, IDA, savings program

Approval of Minutes –

Amendment: SCUSD, district did not cut funding for Homeless Student Coordinator, state cut funding.

Approved with amendment.

Old Business:

Training Update – Pandemic Flu training 10/11. Room still available. Decision-makers are encouraged to attend. 11/2 is Time Management Strategies. This is a repeat of the session held last spring that “sold out.” December will be CPR in time for the winter shelter openings. List of training videos was distributed with the minutes last month.

HMIS (Homeless Management Information System) – ShelterPoint is mandatory for all Emergency Shelter. There will be an ART Workshop next Tuesday which is full. There is an offer to schedule more if wanted. Customization for Sacred Heart Community Service is progressing.

Open staff position for HMIS may be filled as of today.

There was a discussion about the difficulty of keeping up with HMIS given all that is being asked of programs. It was stressed that on the Federal level the requirements are tightening, not loosening.

Shelter Review – A committee was created that will meet starting in January to look at needed updates to the Shelter Standards. Need to include topics like Pandemic Flu and HMIS.

Self-assessments are due on 10/16.

Finance Report – No report given.

New Business:

Continuation of discussion from last month – Short-timer syndrome of clients. Do we want to begin a brainstorming group? InnVision is looking into this issue using interns from SJSU. This project may help inform the committee. Will revisit in January when the holiday is behind us. Also look at information that was gathered by D.A.D.S. for the “Rapid Repeaters.” Debbie will report on the D.A.D.S. experience.

Pandemic Flu – Encourage many to attend. This may be a large issue especially for shelter providers.

Economic Self-sufficiency Meeting – Friday, October 27, 2006, 9:00-11:00 at Sacred Heart. What needs to happen to assist folks obtain employment. Would like to come together to dialog about what concrete steps should be taken.

Onizuka AFB realignment – The plan is for this to be a county-wide project. One component of the plan is wrap-around employment services. Also planned is a Respite Center for those being discharged from hospitals that have no where else to go and those coming from the streets that are ready to get housing but there is a wait for them to be placed. Another is permanent housing. Support is needed to make this vision a reality.

Project Homeless Connect – Next one is scheduled for 12/6 at Parkside Hall. Need agency involvement. Be prepared to offer service on site, not merely hand out business cards.

Outreach Committee – This committee is in a state of flux. Re-evaluating the best use of our resources that will result in reducing &/or ending chronic homelessness.

Monthly Collab Steering Committee – Thursday 10/19, 1:30-3:00. San Jose City Hall, Room W-120.

Dolly Adams' Warehouse – Has furnishing and household items that were originally donated for Hurricanes victims. Not as much of a need in this area. She has offered it to homeless clients who are setting up homes. Case Managers may accompany clients to the warehouse to “shop” for what they need. Nancy Noel will send out contact information.

Program Summaries:

Bill Wilson Center –

- Drop-in Center for homeless youth
- Transitional housing for 18-22 parents and singles
- Contact Cares
- Visitation Center for biological families and foster families. Court ordered visitations.

D.A.D.S. –

- Judge Lucero's court. Works to help clients transition out of THUs to permanent housing.
- Prop 36 funding, Gateway, Jail assistance.

Community Technology Alliance –

- Community Voicemail
- HelpSCC.org and HousingSCC.org
- HMIS Administrator
- Shelter Bed Hotline: 1-800-Shelter

SCAE –

- Help people look for work.
- Computers, fax machine, phones
- Resume writing
- 1-hour interviewing classes. How to respond to questions for difficult to employ clients?
- Bus tokens – Need to show job search log. Fill out a master application.
- Low-cost IDs. \$6. Other agencies can also provide this service. Contact Sacramento DMV. Will receive within a week.

SVILC –

- Disabled and Elderly is target population
- Job skills
- Peer Counseling
- Life skills
- Self-referral is OK
- Gilroy One-stop location and Zanker Road in San Jose
- Mental health Services

CCS –

- Food Pantry
- First five
- Rotating Shelter – Full – 15 men, 90 days. Need to be working or seeking employment
- Transitional Housing Units – Full – Single men or women with one child under 6.
- 24 Affordable housing units – Full
- Below market rate rental program – Full
- Below market rate sales program – 200 people waiting list

Family Supportive Housing –

- Emergency Family Shelter
- Transitional Housing
- After care Housing program. Monthly case management with clients that have moved into permanent housing
- Homework enrichment

Catholic Charities –

- Housing Enrichment
- Shared Housing

InnVision –

- Georgia Travis Center – Drop in center for women and children. 10/27, 2 – 4:30, major Halloween party for children. Please RSVP 453-3124. Halloween costumes that may be available for the public. Call on 10/30 or 10/31
- Housing Services Partnership and Emergency Assistance Network. Prevented or transitioned 700 people out of homelessness. Rent, deposit, utility payment
- Farmer's market

Next Meeting:

Opportunity Center

33 Encina Ave

Palo Alto

November 8, 2006, 9:30am – 11:00am