

Shelter Providers Network
10/10/2007
Networking Meeting

Attendance

Rita Castro-Hawkins *Family Supportive Housing*
Nichole Matheson *Support Network for Battered Women*
Norma Orozco *Silicon Valley Independent Living Center*
Arlette Musallam *Silicon Valley Independent Living Center*
Debbie Silva *Department of Alcohol and Drug Services*
Joe Russo *EHC LifeBuilders*
Nancy Noel *InnVision*
Ezra Levin *City of San Jose*
Garyri Giminiz *Catholic Charities Navigator Project*
Lily Tran *Catholic Charities Navigator Project*
Nadia Ilieva *Community Services Agency Mountain View/Los Altos*
Michelle Ogburn *Community Technology Alliance*
Alison Dougherty *Santa Clara Adult Education*
Jerry Lebsch *Living Center*
Jonathan Doherty *Health Trust*
Mary Dunn *InnVision*
Catherine Garrison *InnVision*
Julia Burkhead *InnVision*
Kate Kuhn *San Jose Cathedral Foundation*
Rick Hermann *Health Trust*
Maureen O'Malley-Moore *Santa Clara County Board of Supervisors*

Regular Business

Minutes approved with minor revision (missing word)

Training Update: Nov. 30 1 p.m. CPR training

HMIS update: No user group this month. Training tomorrow 10/11. Problems with ART report. Annual Homeless Assessment Report (AHAR) = all HMIS agencies need to make sure that records are up to date for 10/1/2006 through 9/30/2007 (make sure entry-exits match shelter point service transactions).

Treasury: \$480 paid for video taping for three trainings \$777 current (new DVDs received)

Short timers committee should be starting up again at the end of the month.

Agency Updates

Support Network for Battered Women (SBNW): 1-800-572-2782 offers a hotline telephone assessment prior to face to face intake. 30-day shelter with case management for Domestic Violence victims. Applicants should be in immediate danger, but are also

eligible if homeless and displaced due to DV. Capacity of up to 20, but not always full. SBNW has been experiencing a low trend recently. No limitations on ages of children (boys up to 17). No limitation on family size. Single women share rooms.

Silicon Valley Independent Living Center (SVILC): Hold workshops for aiding adults with disabilities with housing, counseling, vocational services. Client needs to be in rehab services to receive services. No case management.

EHC LifeBuilders: Just opened a new center for veterans' housing; stay up to 3 months charged \$150. Veterans program has been successful finding jobs for recent clients. THPs: No charge up to 2 weeks. 3 family units: one week stay with a possibility for an extension. Single adult THU units: 90 days, 30% of income (GA counts as income).

San Jose Cathedral Foundation: Clean and sober houses for folks working during the day. Currently have opening in the women's house and the men's house. (408) 283-8119. Two years stay. Women's house: families welcome as many children can fit into the room. No charge.

InnVision: Opportunity Center has combined day services for unhoused/housed. Long waitlist for permanent housing. Permanent housing population is chronically homeless. Day services offered include laundry, showers, lockers, food, clothes closet, computer lab, case management, clinic with psychiatrist, family practitioner, primary care physician, dermatologist, and full-time nurse practitioner. Clinic is primarily for residents, secondary for walk-in, thirdly for folks off streets. Open Mon-Fri 8:00 a.m. – 4:00 p.m.; open to anyone. Separate areas for family services and singles services. 650-853-8672

Department of Alcohol & Drug Services (DADS): Community resources and case managing. Soon to be partnered with Gateway. Prop 36 changing their name to Gateway.

City of San Jose Housing Dept.: Conducting a survey on housing stats. Gathering perspectives on service provider's outlook on homeless issues. Interest in coordinating focus groups at various shelters. Pilot program to replace 30-day bus pass with a 90-day bus pass.

Catholic Charities Navigator Program: Serving Chronically homeless clients, THUs, advocate for SSI, bus passes, food stamps. Eligible clients are over the age of 18, single, sober; open to couples. Need to have a history of mental health issues or substance abuse. Program for folks not currently in case management.

Community Services Agency: Serving homeless, seniors, and low-income residents of the areas of Mountain View and Los Altos with case management, referrals, advocacy, bus passes, first months rent (no security deposit assistance) Requirements for rent assistance (assistance only available to residents of Mountain View, Los Altos, and Los Altos Hills)

New UPLIFT Bus Pass Program Update

(Maureen O'Malley-Moore; Santa Clara County Board of Supervisors, Office of Supervisor Don Gauge)

Program information is currently in draft form. Proposal will be going to the VTA board in early November. November 15th: next meeting of the SCC Collaborative Outreach and Engagement committee.

UPLIFT (Universal Pass for Life Improvement and Transportation) passes will be Quarterly Eco-Passes. Passes will continue to be approved/distributed through case managers. UPLIFT can be used county-wide on both bus and light rail. Eco-passes must have a photo ID (VTA requirement). This will probably be accomplished by attaching a photo to HMIS records. Case manager determines how many times a client is in need of the quarterly pass. Goal is to have the UPLIFT pass be 100% subsidized – no cost to clients. Lost UPLIFT passes cannot be replaced during that quarter. VTA can take away the badge if it has been damaged or tampered with. Working with CTA to tie the HMIS and UPLIFT pass into the same card.

-Emancipated youth (youth in case management) may be able to use them but not children or other teens.

-UPLIFT are intended more for the chronically homeless population, not families

-Case management will track the success of progress towards case management goal due to reliable transportation in a homeless person life.

Agency Updates (continued)

Health Trust – Positively Speaking: Speakers bureau of 20 HIV positive folks. This program has been visiting schools and colleges educating students. Looking to visit homeless shelters to spread information of how HIV/AIDS is spread.

Community Technology Alliance (CTA): CTA administers the HMIS system, helpsc.org, housingscc.org (subsidized housing), 1-800-7-SHELTER, community voicemail (for clients to have their own voicemail). Community Voicemail is \$5 a month per line, is set up through case manager; agencies are given a list of phone numbers they can distribute to their clients.

Santa Clara Adult Education: Training, and adult ed: basic ed, GED, basic computer skills classes, advanced computers, health terminology, resume writing, transportation assistance. Can assist clients with obtaining CA ID, DMV print-outs, buss pass/tokens; monthly passes are reserved for students. Other services: interviewing skills classes, phone and faxes and job search help, professional clothes closet, provide uniforms for jobs, referrals to agencies. SCAE clients have been successful recently. SCAE is on the 81 bus line. Open Mon – Tues 9am-4pm

Cupertino Community Services: Currently 8 openings in rotating shelter (for men only), 90-day free stay. Cupertino community Shelter 408-255 8033

InnVision (continued): Commercial Street Inn (CSI): currently 4 openings for families; Family = no boys over the age 11 ½, only up to 3 children. Stay is 60 days with possible 30-day extension.

Georgia Travis Center (GTC): drop-in center for homeless/at-risk women and families. Services include InnVision Donation Depot clothing closet (open to clients 1-4pm), computer lab, breakfast, lunch and snack, anger management, parenting classes, bus passes/tokens, rent/security deposit assistance, Greyhound bus tickets. GTC uses HMIS Continuum of Cares cards.

Upcoming Events: two Halloween parties (Oct. 19 and 26). Holiday Toy Shoppe enrollment (Nov. 23 and 24)

Produce Market: free produce every 4th Thursday (except for November – 15th; special date due to Thanksgiving), call 408-453-3124 to sign-up on the Monday prior (Nov. 12).

Family Supportive Housing: San Jose Family Shelter: 30 families, at capacity currently. Must have a child under age 18. SJFS can accept couples and/or partners, but needs proof of parentage/custody required. 90-day stay. Licensed daycare facility available to shelter residents has capacity for 3 infant, 9 pre-schoolers, Services include: workshops, homework program, Gardner visits, SJSU nurses, 3 meals a day. Families looking for shelter need to call daily at 10am for in-takes.

Aftercare: Follows families for up to 9 months after stay. FSH accepts donations for furniture only by connecting donors with families in need. FSH can accept and store small household items.

Transitional housing Program: 10 units, 30% income stay up to a year with possible one-year extension. Sites scattered through Santa Clara County.

Two opening for staff: p/t transitional housing program coordinator, f/t bi-lingual case manager

Next Meeting: Nov. 14th: 2101 Alexian Dr. 95116 Suite A, county parking, request pass at desk.